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# The InteRisk Group Impartiality Policy

The InteRisk Group is committed to maintaining impartiality in its management system certification activities. Impartiality, and the transparent perception of being impartial is essential in The InteRisk Group delivering trusted and valued management system certification. Additionally, maintenance of impartiality affords The InteRisk Group's certification process a reputation of professionalism and credibility.

The InteRisk Group holds that belief that the foundation for a trusted certification is an objective and impartial auditor and certification decision. As such, The InteRisk Group is committed to ensure all certification activities are undertaken by members of The InteRisk Group team who:

- Understand the concept of impartiality.
- Have no direct or indirect interest in the client operations.
- Have no undisclosed benefits relating to the audit findings or certification outcome.
- Are committed to offering client services without favour or discrimination.

The InteRisk Group ensures that all certifications issued:

- Are endorsed by The InteRisk Group management.
- Represent a fair and unbiased assessment of the client's management system.
- Are frequently reviewed and reassessed.
- Have predetermined fees based upon client size, and complexity of operations (That do not discriminate against any company on the basis of its ability to pay for these services).

The InteRisk Group has processes in place to proactively identify, record and assess all potential risks to the impartiality of services offered. Where risks are identified, The InteRisk Group has defined controls in place to reduce, remove or monitor such risks. Implemented controls will be regularly reviewed to determine if they are suitable and adequate. Where conflicts of interest is recognised, measures will be carefully considered and discussed by the impartiality committee.

The InteRisk Group will monitor the activities and services offered on an ongoing basis to ensure impartiality and integrity in maintained as a business priority.

**Billy Dash**

*General Manager*

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